

Charges & Sub-Charges

Operators define one or more of the following Charges, but they are not limited to only these charges. There could be some other type of charges depending on country, location, and business situation. Here some examples

- **One-time** Charges: charges that can be applied to the customer's account as a part of installation, activation, service, initiation of a connection or a one-time purchase of products or services.
- **Recurring** Charges: charges that can be applied on a periodic (annually, semi-annually, quarterly, bi-monthly, monthly, weekly or daily) basis as a license, lease or rental fee for a product or service provided.
- **Termination** Charges: charges that can be applied upon termination of a license, lease or rental for a product or service.
- **One-time Suspension** Charges: charges that can be applied if a product is suspended because of some reason; for example, non-payment.
- **Recurring Suspension** Charges: charges that can be applied if a customer temporarily suspends a license, lease or rental for a product or service, or if a customer is suspended because of some external reason, such as for non-payment of his account.
- **Re-activation** Charges: charges that could apply if a product or service was suspended and needs to be re-activated.

The SmartBilling Charges dashboard allows the operator to configure and customize the module, import Charges and **Sub-charges** and work with the portfolio of Charges.

Sub charges could be created (grouped) under a Charge in order to provide for further distribution of the pricing, like discounts, conditional charges, feature subscriptions, special taxes, etc.

Consider, as an example, the following subscription Charge for telephone service:

Charge or Sub-charge (indented) description	Amount
Standard Telephone service fee	\$ 25.00
Voice-mail feature fee	\$ 5.00
Call-forwarding feature fee	\$ 5.00

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9-1-1 service fee	\$ 2.00
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