Headline text

User Rates

This is most important type of charge, which would be applied based on the usage of the service. For example, call per minute or per second, data download per MB, etc. SmartBilling allows to define the companyŽs usage rate and on the other hand collects the data from suppliers to calculate exactly how to invoice the customer

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There are number of parameters or types, which can be used while defining usage charges. For example: Calls in daytime, usually called peak time, will be charged on higher rate and in night time, i.e., off peak time rate will be relatively low. If calls are terminating within the same network, usually called on-net calls, would be charged at relatively low prices.

Calls during weekend, i.e., Sat and Sun would be charged at low prices. Calls to a particular destination would be charged at high prices.

Calls during some festival would be charged at special prices. Data download from a particular site would be free of cost. Sending SMS to a particular code would be charged at high rate.

Calls within a particular group of numbers, usually called closed user group (CUG), would be charged at zero price. Sending international or national MMS would be charged at the same prices.

SmartBilling provide lots of flexibility to define various such rules to charge voice, data, SMS, or MMS usage generated by the customer, and also allows flexibility within usage rates by applying Rate Plans

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SmartBilling allows to create Rates that include Rate Plans, Included Usage, Usage Pools (rates are associated with usage charges). Fixed Rates. Rates have method of the rates (pass thru?) and type of rates.