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Planning a v4 SmartBilling Installation

Make a list of all the products and services that you offer. The list needs to include the following items:

- **Products**

A **Product** is a tangible item that can be sold. It can be given away, sold for a one-time charge or sold on a recurring basis (rental fee). A **Product** is something that is able to be tracked in Inventory. Examples would include modems, cellular telephones, TV Set-Top Boxes, a Telephone Number, etc.

- **Services**

A **Service** is usually an intangible item that can be sold. It can be given away, sold for a one-time charge or sold on a recurring basis (rental fee). A **Service** cannot be tracked in Inventory. Examples would include Internet Access, a Cellular phone subscription, etc.

- **Usage Charges**

- **Associated Charges**

- **Product/Service Categories**

- **Offerings and Bundles**

- **Contract Types**

- **Subscriptions**

... next steps

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