Home FAQ page SmartBilling 5.0

CDRs can be coded to define the most granular types of call rating, and how the override table can regroup them into less granular ones. E.G. CDR processes calls into Canada On-Net, Canada Off-Net, Canada Premium, USA On-Net, USA Off-Net and USA Premium.

The Usage Rate Types Override table can regroup the granular Rate Types into a variety of Groups. Rates classified by the Usage Import Template (1) (the ?From Rate Type?) can be overridden and mapped to a ?To Rate Type? (2) for a given supplier of usage transactions.

Because the Usage Rate Types Override table entries define a Supplier (i.e. a Usage transaction source), the same customer could have multiple ways of grouping the granular Rate Types together. As in the example below, Inbound Toll-free Canada and Inbound Toll-free USA rates are overridden into a single rate as Inbound Toll-free. Each Supplier (i.e. Usage transaction source) will have its own set of rates that are overridden.

Previous | Next